

# Technical Bulletin

## W5000 and W6000 Nozzle Replacement



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### **PROBLEM:**

From mid November to late December, some W6000's and W5000's bearing the 84-degree nozzle shipped with a defective part inside the nozzle. The defect can cause either an irregular spray pattern, or in some cases a water jet instead of the spray. This condition may not occur immediately upon installation, and could arise later.

Some products, especially those without a screen over the chemical container opening, can have a violent exothermic reaction if a water jet occurs. With some products this reaction could be severe enough to cause the chemical bottle to come out of the W6000 or W5000.

### **SOLUTION:**

This is a safety hazard and all W6000's and W5000's shipped with 84-degree nozzles during this timeframe need to have their nozzles replaced. Replacement nozzles are being shipped to the same addresses which received the original dispensers during this timeframe. We strongly recommend the nozzles be replaced without delay.